Subject: Adding Remote Vehicle Start (BTV)
Models Years Affected: 2021
Models Affected: Chevrolet Tahoe PPV/SSV (1FL)
Suburban 1FL
Origination Date: March 30, 2021
Revision Date: April 19th, 2021

ADVISORY:

Condition/Concern:
Some Customers, Upfitter or Dealer may express interest in adding the Remote Vehicle Start feature (option BTV) to a 1FL or a PPV (9C1)/SSV (5W4) model Chevrolet Tahoe or Suburban.

Repair/Recommendation:
First the vehicle needs have remote keyless entry (ATH) option. New fobs with remote start buttons must be ordered or purchased. The BCM needs to be reprogrammed to enable the feature*. The new/replacement key fobs must be programmed/learned to the vehicle.
* Prior to reprogramming the BCM, Techline Customer Support Center (TCSC or Techline) must be contacted to have the vehicle configuration updated to now include the BTV option to support the change in calibration that enables the remote vehicle start feature.

Note: Techline will impose an administrative fee ($100) to the dealer for its work in changing the configuration string. This fee is typically passed onto the customer and is an addition to the labor cost for the BCM and Key Fob programming events and any parts costs.

Additional Information:
This procedure is a vehicle modification from that of the original vehicle build and is not a warrantable vehicle repair.